



PROTECTION PLUS

OVERVIEW

Panasonic's Protection Plus enhances the Toughbook® computer 3-Year Standard Warranty by offering an additional layer of protection against unintentional physical damage. This warranty is designed to complement the warranty on all Toughbook computers. All system components, excluding consumable items, are covered under Protection Plus.

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WARRANTY BENEFITS

- Enhance the productivity of your mobile workforce.
- Manage budgets more effectively by minimizing out-of-warranty repair charges.
- Increase uptime for your mobile workforce by streamlining out-of-warranty coverage issues.

WARRANTY DESCRIPTION

The Protection Plus warranty provides your organization with added peace of mind. It covers repairs that result from accidental damage during regular use. Items not covered include damage from intentional acts, fire, loss, theft, normal wear (cosmetic) not affecting functionality, improper maintenance, modification by anyone other than our National Service Center or a Panasonic Authorized Service Provider and damage that is attributable to acts of God.

All system components, except consumable items, are covered under this warranty. Consumable items include battery, screen protection sheet and printing on the keyboard. Panasonic may elect to repair or replace the damaged unit, at our discretion, with a model of equal or greater value. This warranty requires that a complete list of model numbers and serial numbers be submitted at the time of purchase.

WARRANTY PROCEDURE

- Your organization's user initiates the repair of a Toughbook computer by calling the Panasonic Technical Support hotline at 1.800.LAPTOP5, which is available 24 hours a day, 365 days a year with Toughbook Premier, Toughbook Preferred and Toughbook Plus. Otherwise,

it will be available from 8AM to 8PM Monday through Friday, excluding federal holidays.

- A Panasonic representative will work with your user to determine warranty coverage and the source of the problem. If it is determined that either a replacement part or service is required, our representative will request the following information:

- Name
- Address
- Unit model and serial number
- Date of failure
- Description of problem

- All units repaired under the Protection Plus warranty receive next-business-day shipping to and from our National Service Center within the United States with Toughbook Premier, Toughbook Preferred and Toughbook Plus. Otherwise, your organization will pay for the shipping to our National Service Center and we will return the unit to you at no charge via ground delivery.

MAXIMUM BENEFIT

The maximum benefit for Protection Plus coverage is limited to one major failure per unit per year for the LCD, keyboard, hard drive and system board. A replacement unit will not be provided if the maximum benefit has already been met for a unit. If the maximum benefit has not been met and a unit needs to be replaced, a replacement unit will be provided. The replacement unit will not be covered by Protection Plus unless separately purchased for the replacement unit.



PRICING INFORMATION

Protection Plus must be purchased as part of the original Toughbook computer sale. Coverage for external devices may be available at an additional charge.

SKU	Description	Price*
CF-SVCLTNF3Y	3-year Protection Plus	\$250 ea.
CF-SVCLTNF4Y	4-year Protection Plus	\$500 ea.
CF-SVCLTNF5Y	5-year Protection Plus	\$800 ea.

*Specifications and prices are subject to change without notice.

Learn more: 877-870-3806 / www.mruggedmobile.com

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